

EPSON Inkjet Papers

Limited Guarantee Statement

*This limited guarantee applies to the letter size (8.5" x 11") packages of the following Epson brand papers:



- EPSON All Purpose Glossy Paper
- EPSON Photo Quality Ink Jet Paper
- EPSON Matte Paper Heavyweight
- EPSON Doublesided Matte Paper
- EPSON Glossy Photo Paper
- EPSON Premium Bright White Paper

WHAT IS COVERED: The Epson brand on the inkjet papers listed above represents Epson's commitment to ensure our customers' satisfaction with the printed output on these media regardless of the brand of inkjet printer used. Epson America, Inc. ("Epson") guarantees to the first retail purchaser (the "Customer") that Epson brand inkjet papers, if purchased and used in the United States and Canada are compatible for use on all brands of inkjet printers and will be free from defects in workmanship and materials for a period of one (1) year from the date of original purchase. If the Customer is not fully satisfied with the printed output, Epson will refund the original purchase price upon receipt of the unused portion of the package and the customer's original receipt. The returned paper must be returned to Epson within one year of the date of purchase.

WHAT EPSON WILL DO: To obtain Customer Refund, please call 562-276-1346 for return instructions and return authorization from an Epson Customer Service Representative. Customer is responsible for securely packaging the return paper and shipping it to Epson. Upon receipt of the paper, Epson will send you a full refund of the original purchase price plus the amount you paid for regular ground delivery postage. **PLEASE NOTE: DO NOT SEND THE PAPER TO ANY OTHER ADDRESS THAN THE ONE WHICH WILL BE PROVIDED TO YOU BY AN EPSON CUSTOMER SERVICE REPRESENTATIVE.**

WHAT THIS GUARANTEE DOES NOT COVER: This satisfaction guarantee covers normal use of the paper in inkjet printers designed for consumer use in the United States and Canada. This guarantee is not transferable. This guarantee does not cover any color change or fading of prints or reimbursement of materials such as replacement paper and ink or services required for reprinting.

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